

PREMIUM MAILBOX SERVICE

MPS Package Alerts™

Never wonder if your package arrived.

MPS Package Alerts™ provides convenient package visibility for Maui Pack and Ship mailbox holders. Receive automatic text notifications when packages are checked in and ready for pickup, plus important mailbox service updates.

SERVICE MEMBERSHIP

MPS Package Alerts™

\$8.99 /month

- ✓ Unlimited package arrival notifications
- ✓ Mailbox renewal reminders
- ✓ Important mailbox service updates
- ✓ Priority communication
- ✓ Peace of mind knowing when your packages arrive

CUSTOMER INFORMATION

MAILBOX NUMBER *

FULL NAME *

BUSINESS NAME (optional)

MOBILE NUMBER *

EMAIL (optional)

MEMBERSHIP AGREEMENT

Membership Terms & Consent

MEMBERSHIP TERMS

- Monthly subscription service.
- \$8.99 billed automatically each month.
- Cancel anytime with 30 days notice.
- Service applies per mailbox.
- Message frequency varies based on package activity.
- Message and data rates may apply.
- Reply STOP to cancel text notifications.
- Cancelling text messages does not automatically cancel billing.

TEXT MESSAGE CONSENT

I agree to receive recurring operational text messages from Maui Pack and Ship at the number provided. I understand message frequency varies and message/data rates may apply. Reply STOP to cancel text messages or HELP for assistance.

MEMBER INITIALS CONFIRM AGREEMENT TO THE MEMBERSHIP TERMS ABOVE.

RECURRING PAYMENT

Credit Card Authorization Form

Complete this form to authorize automatic monthly billing for your MPS Package Alerts™ membership.

CUSTOMER NAME *

MAILBOX NUMBER *

BILLING ADDRESS *

PHONE *

EMAIL

CARD TYPE *

Visa Mastercard American Express Discover

CARD NUMBER *

EXPIRATION DATE *

CVV *

AUTHORIZED MONTHLY AMOUNT

BILLING START DATE

\$8.99 /month

I authorize Maui Pack and Ship to charge the credit card listed above \$8.99 monthly for my MPS Package Alerts™ membership. This authorization remains active until canceled according to the membership terms. I understand additional services requested from Maui Pack and Ship may be billed separately with approval.

SIGNATURE

DATE

— MAUI PACK AND SHIP

Terms & Conditions

MPS Package Alerts™ Membership

MPS Package Alerts™ is an optional monthly mailbox enhancement service. The service provides automated package arrival notifications and mailbox-related communications.

Billing & Fees

The membership is \$8.99 per month, billed automatically each month, and applies per mailbox. Monthly service fees reserve access to the notification system and do not depend on the number of packages received. Unused months or months without package activity are not refundable.

Cancellation

You may cancel anytime with 30 days notice. Replying STOP cancels text notifications only; cancelling text messages does not automatically cancel billing. To end billing, contact Maui Pack and Ship directly.

Notification Services

By providing your phone number to Maui Pack and Ship, you agree to receive operational and service-related text messages from Maui Pack and Ship.

Types of Messages

Messages may include package arrival alerts, mailbox renewal reminders, business hour changes, and operational service notifications.

Message Frequency

Message frequency varies based on package activity and the services requested by the customer.

Message & Data Rates

Standard message and data rates may apply depending on your mobile carrier plan.

Opt-Out & Help

Customers may opt out of text notifications at any time by replying STOP. For assistance, reply HELP or contact Maui Pack and Ship directly at 808.877.0333.

Service Limitations

Text notifications are provided as a courtesy of the membership. Maui Pack and Ship is not responsible for wireless carrier delays or undelivered messages.

Privacy

Customer information is handled in accordance with the Maui Pack and Ship Privacy Policy.

— MAUI PACK AND SHIP

Privacy Policy

Information We Collect

We may collect customer information including names, business names, phone numbers, email addresses, billing addresses, mailbox service information, and payment information necessary to process your membership.

How We Use Information

Customer information is used solely for operational and service-related purposes including package arrival notifications, mailbox renewal reminders, membership billing, and customer service communications.

Phone Numbers & Marketing

Customer phone numbers are used only for MPS operational communication. Maui Pack and Ship does not sell or share customer phone numbers for marketing purposes.

SMS / Text Messaging

By providing your mobile phone number, you consent to receive operational text messages related to your membership and services you request. Message frequency may vary. Standard message and data rates may apply. You may opt out at any time by replying STOP.

Information Sharing

Maui Pack and Ship does not sell, rent, or share customer information with third parties for marketing purposes. Information may only be shared when necessary to complete shipping, mailing, payment processing, or legal compliance requirements.

Data Security

We take reasonable measures to protect customer information, including payment information, and to maintain the security of our systems and records.