

PREMIUM LOGISTICS PARTNERSHIP

# MPS Business Concierge™

*Your professional Maui pickup & logistics partner.*

Maui Pack and Ship helps local businesses provide their customers with a convenient, professional pickup experience — while allowing business owners to focus on growing their business. The MPS Business Concierge™ program delivers a professional pickup location, secure product holding, customer pickup coordination, and dedicated logistics support.

SECTION 1 · BUSINESS INFORMATION

BUSINESS NAME \*

OWNER / AUTHORIZED CONTACT \*

MPS MAILBOX NUMBER \*

PHONE \*

EMAIL \*

WEBSITE / SOCIAL MEDIA *(optional)*

PRODUCT TYPE

SPECIAL HANDLING INSTRUCTIONS

MEMBERSHIP

# Choose Your Concierge Membership

Select the membership that fits your volume. Every tier reserves dedicated service capacity and professional customer support at our Kahului location.

SELECT

## Select Concierge

**\$49** /month

Up to 10 customer pickups /  
month

### INCLUDES:

- Professional MPS pickup location
- Secure product holding area
- Customer pickup coordination
- Pickup confirmation tracking
- Customer pickup log
- Business partner support

Additional pickups **\$5 each**

MOST POPULAR

SELECT

## Premier Concierge

**\$99** /month

Up to 30 customer pickups /  
month

### EVERYTHING IN SELECT, PLUS:

- Dedicated product holding area
- Customer pickup notifications
- Pickup history & reporting
- Higher-volume support
- Priority handling
- Shipping consultation
- Packaging recommendations

Additional pickups **\$3 each**

SELECT

## Executive Concierge

**\$199** /month

Up to 100 customer pickups /  
month

### EVERYTHING IN PREMIER, PLUS:

- Expanded inventory support
- Product receiving assistance
- Fulfillment coordination
- Shipping workflow assistance
- Dedicated storage solution (based on availability)
- Logistics planning

Additional pickups **\$2 each**

— AGREEMENT

# Membership Terms & Product Handling

— SECTION 3 · MEMBERSHIP TERMS

*MPS Business Concierge™ is a monthly service membership providing reserved service capacity, storage availability, and professional customer support.*

- Initial 3-month enrollment required.
- Month-to-month after the initial period.
- 30-day cancellation notice required.
- Monthly pickups reset each billing cycle.
- Unused pickups do not roll over.
- Additional pickups billed according to your selected plan.
- Business mailbox membership required.

— SECTION 4 · PRODUCT HANDLING AGREEMENT

- Products must be clearly labeled with customer and order information.
- MPS acts solely as a pickup and logistics coordinator.
- Product ownership remains with the business at all times.
- Business is responsible for product quality, expiration dates, and any customer issues related to products.
- Refrigerated, frozen, oversized, fragile, or special-handling items require prior approval.
- Storage availability is based on product type and volume.

RECURRING PAYMENT

# Credit Card Authorization

Authorize automatic monthly billing for your MPS Business Concierge™ membership.

SECTION 5 · CREDIT CARD AUTHORIZATION

BUSINESS NAME \*

CARDHOLDER NAME \*

BILLING ADDRESS \*

PHONE \*

EMAIL (optional)

CARD TYPE \*

Visa  Mastercard  American Express  Discover

CARD NUMBER \*

EXPIRATION DATE \*

CVV \*

AUTHORIZED MONTHLY AMOUNT

SELECTED MEMBERSHIP \*

BILLING START DATE \*

I authorize Maui Pack and Ship to charge the credit card listed above for my selected MPS Business Concierge™ membership, additional pickups beyond my monthly allowance, and approved related services. This authorization remains active until canceled according to the membership terms.

SIGNATURE

DATE

OFFICE USE ONLY

# MPS Internal Use

This section is completed by Maui Pack and Ship staff upon enrollment.

APPROVED BY

START DATE

PLAN

STORAGE LOCATION

NOTES

*Mahalo for partnering with Maui Pack and Ship.  
We look forward to supporting the growth of your business.*